

Data of complaints against Registrar and Share Transfer Agents (RTAs) to be displayed on their websites-

Format for disclosing data of complaints on their website:

Data for the month ending APRIL 2022

SN	Received from	Carried forward from previous month	Received during the month	Total Pending#	Resolved*	Pending at the end of the month"		Average Resolution time^ (in days)
						Pending for less than 3 months	Pending for more than 3 months	
1	2	3	4	5	6	7		8
1	Directly from Investors	0	52	52	52			20
2	SEBI (SCORES)	0	3	3	3			10
3	Stock Exchanges (if relevant)	0	1	1	1			10
4	Other Sources (if any)	0	0	0	0			0
5	Grand Total	0	56	56	56			0

*Should include complaints of previous months resolved in the current month, if any.

**Should include total complaints pending as on the last day of the month, if any.

^Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.

Month - wise data for the current financial year*

SN	Month	Carried forward from month	Received	Resolved	Pending
1	2	3	4	5	6
1	July, 2021	0	198	198	0
2	August, 2021	0	109	109	0
3	September, 2021	0	100	100	0
4	October, 2021	0	134	134	0
5	November, 2021	0	48	48	0
6	December, 2021	0	95	95	0
7	January, 2022	0	111	111	0
8	February, 2022	0	96	96	0
9	March, 2022	0	177	177	0
10	April, 2022	0	56	56	0
	Grand Total	0	1124	1124	0

Trend of annual (financial year) disposal of complaints (for 5 years on rolling basis) *

SN	Year	Carried forward from previous year	Received	Resolved	Pending
1	2017-18	0	190	190	0
2	2018-19	0	87	87	0
3	2019-20	0	58	58	0
4	2020-21	0	16	16	0
5	2021-22	0	1068	1068	0
6	2022-23*	0	56	56	0
	Grand Total	0	1475	1475	0

* Upto April 2022.